



Established
1996

**INTERCEPT
GROUP
PTY LTD**

Intercept Training



Head Office Address:
Suite 1 & 2
86 Pacific Highway
Tuggerah NSW 2259

Mailing Address:
PO Box 3531
Tuggerah NSW 2259

Phone: 1300 302 444
Fax: 02 4353 0920

E-mail:
admin@intercepttraining
.com

Website
www.intercepttraining
.com

Registered Training
Organisation
RTO ID 332156

National Training
Provider ID 90719

Master License
407237392

ABN : 58 075 793 805
ACN : 075 793 805

SECURITY TRAINING

Training Beyond Compare

Class 1E - Monitoring Centre Operator

This course is intended to provide basic knowledge for any person wishing to seek employment within the security industry as a Monitoring Centre Operator. The course includes information covering the duties of a security guard associated with working in a Monitoring Centre dealing with Alarms and dispatch of responses to Alarm activations

Target Audience:

Any person wishing to seek employment within the security industry as a Monitoring Centre Operator.

Objectives:

At the end of this course the participant will be able to apply for a 1 year Provisional security licence. Within 12 months of receiving your licence you will be required to upgrade to a Certificate III by way of Workplace Assessments.

Pre-requisites

- You must be over 18 years of age to apply for a Security Licence
- You must be an Australian Permanent Resident or Citizen
- You must pass a Literacy and Numeracy Test.
- You must be able to demonstrate an ability to speak, read and write in English to an acceptable level.
- You must complete the NSW Police Force forms—P1016, read Fact Sheet No. 6 and on your application form declare by agreeing that you understand these.

Duration : 40 Hours

Course Content

Certificate I in Security Operations 91190NSW

- 4492A Follow Workplace Safety Procedures
- 4492B Apply Basic Communication Skills
- 4492C Prepare for Work in Security Industry

Module 11122E

- Safe storage of Paper and Electronic Records / Information
- Back-Up Procedures
- Relevant Legislation
- Reporting requirements
- Types of Information
- OH&S considerations
- Monitoring Field staff from a Control Room

Course Outline

This course is the basic entry level of a Security Guard associated with duties associated with monitoring of Alarms for Residential or Commercial premises. It provides basic knowledge for any person working within the Security Industry as in a Graded Monitoring Centre.

Location : Tuggerah

Level 1, 86 Pacific Highway,
Tuggerah NSW 2259
Parking available at rear of “Maccas” Car Park (opposite).

Blacktown PCYC

30 Second Avenue
Blacktown NSW 2148

Lidcombe

46A Joseph Street,
Lidcombe NSW 2141

Newcastle

Unit 3/182 Parry Street,
Newcastle West NSW 2300 (opp. Hamilton TAFE)

Required: Pens, Highlighter, Ruler, Spare Paper

Times: 8.00am to 5.30pm Monday to Friday (Daytime)
Contact us for details of Night time courses

Why you should attend ?

A Class 1E Security Licence is necessary for any person wishing to work within the Security Industry as in a Monitoring centre. (Not an On-Site Control Room)

This course activity is designed for any person who wishes to undertake their Pre-Licence—Certificate I in Security Operations and wishes to follow the pathway to upgrade to the Certificate III level for the purpose of completing the mandatory requirements to be eligible for application to a Class 1E—Full Licence.

Career Path

Class 1E Licence : Monitoring Centre Operator—authorised to work in a graded monitoring centre dealing with Alarms and dispatching of guards to respond to alarm activations.

How to Enrol

To enrol, complete the attached forms and include photographic identification, or download this information from our website; (Application form, Pre-Criminal History Check, Literacy and Numeracy form). Bookings essential.

Cost : Contact Intercept for Pricing details

Contact our Intercept Training Team for assistance

Telephone : 1300 302 444